

FAMILY SERVICE OF GLENCOE
2019 ANNUAL REPORT TO THE COMMUNITY

shine
THE LIGHT
OF HOPE



MISSION

Promote a stronger community by meeting individual and family needs through services that identify, prevent and resolve social and emotional problems.

Dear Friends and Neighbors,

Thanks to the generosity of our many donors, dedicated volunteers and staff, Family Service of Glencoe (FSG) has continued to shine the light of hope for all those who live or work in Glencoe through outreach & education programs, mental health counseling, and older adult services.

This report kicks off our celebration of 105 years of service to the Glencoe community. As we reflect on the history of the organization, we are humbled by the continued trust and confidence that you place in us. It is in the spirit of this community that our shared values of service and support are realized, and hope offered to those struggling with the pain of loneliness and isolation.

As more families experience financial uncertainty, FSG continues to step up to serve our neighbors regardless of ability to pay. Your financial investment helps us to meet the demand for core counseling services, as well as older adult consultations and social services. We are grateful for your partnership to ensure that FSG remains relevant and responsive to community needs.

At the heart of our community,



William Hansen, MSW
Executive Director



Heather Jagher
Board President

212

clients served

through 1,620 counseling sessions

32% youth • 15% seniors (age 60+)

51%

of clients received

services on our sliding-scale fee

provided nearly \$225,000
in counseling fee subsidies

47

crisis intervention calls

and 37 follow-up referrals

80

parent discussion

group meetings with 600 participants

9

education programs

with 369 participants

39

senior care consultations

and casework services to 31 older adult clients

11

senior discussion groups

with 154 participants

2

intergenerational programs

8 group meetings with 188 participants

CORE SERVICES

Since 1914, Family Service of Glencoe (FSG) has evolved to meet the changing needs of our community providing a constant light of hope for those facing difficult circumstances. Our confidential services are available to all who live or work in Glencoe regardless of ability to pay.

To receive help or become a supporter, please visit www.familyserviceofglencoe.org

CORE SERVICES

- individual & family counseling
- parent consultations
- information & referral
- crisis care
- outreach & education
- senior housing aid & supportive services
- emergency assistance
- scholarship assessment



EXPANDED SENIOR PROGRAMMING

FSG works tirelessly to meet the social and emotional needs of the community. Over the past year, the organization has invested in expanding services in support of older adults.

Toward the overall goal of helping seniors to age in place, our senior housing program supported 14 older adults in nine households. Last year's grant recipients' average annual income was \$19,826, the average age was 74, and average residency in Glencoe was 30 years.

As our senior services grow, so does the demand for them. In FY19, 31 clients received casework services and 39 older adult consultations were conducted. Senior supportive services now include:

- Senior housing financial aid
- Monthly discussion groups
- Counseling and case management
- Consultations for the older adult, family member(s), and/or their care partner
- Well-being checks and visits
- Companion services
- Inter-generational programming in partnership with local schools

We also partnered with the Village of Glencoe to seek and receive the Dementia Friendly Community designation.

GLENCOE UNDER THE STARS: NEXT TO NORMAL

On the evening of Friday, June 14, 2019, nearly 250 guests gathered at Writers Theatre for *Glencoe Under the Stars*, FSG's largest annual fundraiser.

Guests enjoyed savory dishes catered by An Apple A Day & Meg's Café while perusing enticing silent auction packages. Thanks to The Grand Food Center, the event's floral sponsor, the venue was adorned with luscious succulent arrangements. As the main feature of the evening, guests enjoyed a full performance of "Next to Normal," a two-time Tony Award winning musical about one suburban family's struggle with mental health.

This year's benefit raised more than \$112,000 to help cover the difference between the reduced cost and the actual cost of service. A very special thanks to our entire benefit committee, led by Sheri Styles (Benefit Chair) and Colette Hays (Auction Chair).



TEE UP FOR FSG

On Friday, October 5, 2018, over 60 golfers gathered at Glencoe Golf Club for the first *TEE UP for FSG* golf outing. Guests enjoyed whimsical surprises along the way such as Robbie Gold who provided live music from the clubhouse and a bazooka golf ball launcher.

The outing, spearheaded by event chair Rick Richker, raised more than \$24,000 to support FSG. Thank you to Eagle Sponsor, J.P. Morgan Private Bank and our Birdie Sponsors: Lisa and Drew Cardonick, Mira and Bill Duncan, the Lebovic Family, Diane and Steve Miller, Louis Paster, Jason Schoettmer, Jennifer Stone, Nicole and Ben Wineman, and David Worth.

FSG's Board of Directors and Associate Council showed their dedication to the organization by volunteering during the outing to greet golfers along the course.

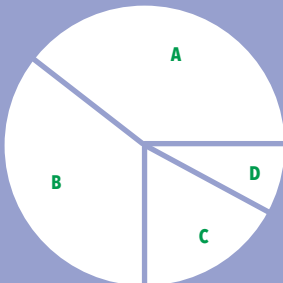
We are extremely grateful to all of our amazing sponsors and players for their partnership.

FINANCIAL OVERVIEW JULY 1, 2018 - JUNE 30, 2019

REVENUE

- A - Public Contributions (39%)
- B - Development (39%)
- C - Program Service Fees (15%)
- D - North Shore Exchange (7%)

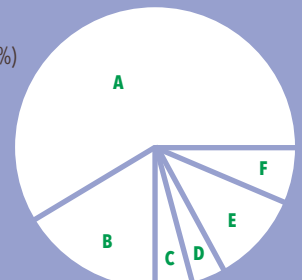
Total \$657,584



EXPENSES

- A - Counseling & Parent Consultations (57%)
- B - Outreach & Education (18%)
- C - Crisis Care (4%)
- D - Senior Assistance (4%)
- E - Fundraising (11%)
- F - Administration (6%)

Total \$709,383



RANDOM ACTS OF KINDNESS (RAK) WEEK

For the fourth year in a row, FSG presented *Random Acts of Kindness (RAK) Week*. In partnership with many local businesses, organizations and schools, RAK Week represents an opportunity for kindness to become the primary focus of the community during the week of February 17, 2019.

RAK Week 2019 partners: Temptations, Glencoe Public Library, KIND Bars, Glencoe Park District, Three Twelve Tudor, Coldwell Banker, The Flower Shop in Glencoe, Olsky Jewelers, Signature of Art, BlackSheep General Store, La Relance Salon, Valentina, School District 35, Glencoe Junior Kindergarten, Glencoe Junior High Project, Boy Scouts Troop #28.



FAMILY FUN FEST

On Sunday, March 10, 2019, Glencoe families flocked to Glencoe Park District's Takiff Center for *Family Fun Fest*. FSG and the Park District have teamed up together for the past several years to bring this day of fun and festivity to the Glencoe community. Guests participated in a variety of events such as kid-friendly yoga, basketball, art projects, festival games and more!



PAGE TO STAGE

FSG's clinical team supports outreach education such as Writers Theatre's Page to Stage program which gives opportunity for dialogue around mental health topics.



COMMUNITY PARTNERS



Am Shalom
Argentium
CJE Senior Life
Family Action Network

Glencoe Clergy Association
Glencoe Community Holiday Drive
Glencoe Department of Public Safety
Glencoe Junior High Project
Glencoe Park District
Glencoe PTO
Glencoe Public Library
Glencoe School District 35
Glencoe Union Church
Glencoe Youth Services
The Grand Food Center

New Trier High School
New Trier Township
North Shore Congregation Israel
North Shore Exchange
North Shore Senior Center
North Shore United Methodist Church
Rebuilding Together
St. Elisabeth's Episcopal Church
Village of Glencoe
Woman's Library Club

Together we shine brighter.

Through the kindness of our donor community, FSG is able to care for friends and neighbors in crisis. Thank you for making our work possible.

Please forgive and bring to our attention any mistakes or omissions. We are deeply appreciative of all who help us spread hope and light in our community. Giving levels reflect donor contributions from July 1, 2018 to June 30, 2019 including donations, benefit underwriting, event tickets, and auction purchases.

\$25,000+

Anonymous
The Healthcare Foundation of Highland Park
New Trier Township
North Shore Exchange
Roberta Olshansky
The Perlman Family Foundation
The REAM Foundation
Roger & Susan Stone Family Fdn
Village of Glencoe

\$5,000-24,999

Lisa & Drew Cardonick
Andrew & Alice Fischer Charitable Trust
Nicole & Andrew Hayek
Colette & Dave Hays
Jennifer & Jim Mesterharm
J.P. Morgan Private Bank
Jennifer Stone
Sheri & Mark Styles

\$2,500-4,999

Bishop Family Foundation
Joan & Steve Bowen
Marjorie & Bob Breisblatt
Christ Church Winnetka
Wendy & Scott Epstein
Glencoe Union Church
Laurie & Mike Jaffe
Heidi Kiesler
Stacey & Jon Michelon
North Shore Community Bank & Trust Co.
North Shore University Health System Highland Park Hospital
Ali & Louis Paster
Sarah & James Rosen
Jessica & Chuck Rosien
Wintrust Bank
Jennifer & Michael Wirth

\$1,000-2,499

Am Shalom
Victoria Birov & Steve Aisen
BlackRock
Nicky & Michael Bliwas
Pam & Steve Bloomberg
Sheilah & Matt Burnham
Circle of Service Foundation
Erica & Jeff Conlon
Donna Craven & Jim Looman
Wendy & James Daverman
Mira & Bill Duncan
Amy & Jeremy Edelson
Jennifer & Dan Eppley
Carrie & Jonathan Feig
Julie & Brian Finerty
René & Simon Firmin
First Bank of Highland Park
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Jenny & Andy Friedman
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Ana & Jon Stein
Lesley & Nate Stillman
Lauren Stone
Susan & Roger Stone
Bobette Takiff
Susan & Tom Temple
The 4JD Family Foundation
UBS Financial
Francine & Scott Wilson
Nicole & Ben Wineman
Woman's Library Club of Glencoe
Delphina Worsley
Lori & David Worth
Todd Zirlin

\$500-999

Sarah & Howard Abrams
Mr. & Mrs. Aldrich
Joshua Annex
Anonymous
Jessica Aspen & Seth Traxler
Beth & Scott Bakal
Sarah & Larry Barden
Jenna & Andrew Barnett
Paula Barnett & Gary Ruben
Heidi Bess
Courtney & Robert Bloom
Ginny & Bob Burnstine
Barbara & Bob Davis
Discover Financial Services

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Kimberly & Paul Dubord
Elaine & Mitch Duckler
Lisa & Lenny Feller
Richard Gilbert
Kelly & Scott Glauberman
Glencoe Rotary Club
Green Bay Cycles
Megan Greer
Jackie Guzman
Polly & Bill Hansen
BMO Harris Bank
Heart2Heart Elder Care
Stefanie & Danny Hest
Amy & Patrick Kaniff
Lindsay & Phil Kiraly
Liz & Jason Kunreuther
Karen & Michael Mason
Julie & Greg Miller
Jennifer & David Napier
North Shore United Methodist Church
Carmit & Ygal Ozechov
Kathy & Mike Paleczny
Julia & Keith Radner
Jessica Rappaport & David Colton
Betsy & Randy Rochman
Sarah & D. William Ross Jr.
The Sammann Family
Jackie & Steven Santiccioli
Beverly & Ira Schulman
Catherine Schulte & Geoff Kehoe
Susan & Steven Sholl
St. Elisabeth's Episcopal Church
Rachel & Mark Stein
Catherine & Christopher Stickrod
Katie & Greg Turner
Catherine Wang
Sandra & David Wanger

\$250-499

Anonymous
 Beal Properties LLC
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 Norman Bloch
 Sue & Robert Boone
 Trina Brickman
 Jordan Brok
 Jean & Mark Burnstine
 Matthew Campbell
 Charles Schwab Bank
 Dipti Clark
 Cook and Kocher Ins. Group, Inc
 Camille De Frank & Edward Chez
 Rhonda & Rand Diamond
 Lisa & Edmund Eisenberg
 Allison & Brian Feltzin
 Judy Foyer Phillips
 Full Surge
 Traci & Michael Gill
 Glencoe Chamber of Commerce
 Glencoe Festival of Art
 Glencoe Park District
 Glencoe PTO
 Glencoe Public Library
 Glencoe School District 35
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 Jessica & Paul Guten
 Kim & Josh Hafron
 Phyllis & Ian Harris
 IBI Health Performance Institute
 Imperial Motors Jaguar
 of Lake Bluff
 Jocarno Fund
 Keyth Security
 Niki & Mark Kittnar
 Emily & Christopher Knight
 Lang Financial Group Chicago
 Gloria Matlin
 Kevin McCullough
 Jennifer & Steve Medvin
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 Shayna & Dennis Plankar
 Christina & Michael Pope
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 Onnie & Steve Scheyer
 Susie & David Sherman
 Bob Sideman
 Michele Sprayregen Edelman
 Doris Sternberg
 Strength Time Club Ltd.
 Tudor Wine Bar
 The Wild Child

Deb & Jeff Wineman
 Zadek Family Foundation
 Dara & Jason Zweig
\$1-249
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 Karen & Jay Abrams
 Maggie & Danny Abramson
 Mr. & Mrs. Stanley Adelman
 Jennifer & Jeffrey Adler
 Jessica & Kamran Alam
 Kim Anderson
 Anonymous (4)
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 Beam Suntory
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 Dr. & Mrs. Ira Bernstein
 Mrs. Keki Bhote
 Arleen & Robert Blatt
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 Linn & Bill Carey
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Reverend David Wood



THE YELLOW WINDOW

in our logo represents
FSG's ongoing presence
in caring for Glencoe's
social-emotional needs.
Clients and supporters
spread light, hope,
and advocacy throughout
our village making our
community brighter.

The Heart and Light of Our Community Since 1914

675 Village Court • Glencoe, IL 60022 • 847-835-5111
www.familyserviceofglencoe.org